

Warranty Information Comparison Chart

CODA™ High Throughput



North America (US & Canada)

Standard
No Charge

Premium
\$2,250

	Standard	Premium
Coverage Period	1 year	3 years
Controller & Warming Pad (manufacturer defects)	✓	✓
Controller & Warming Pad (fire, flood, lightning)	✗	✓ x 1
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	✗	✓ Next Day
Onsite Installation & Training (North America only)	✗	✓ Training
Expedited Repairs	✗	✓ 24 Hours

Notes:

- Expedited repair time starts the business day after product is received and ends when shipped to customer.
- Customer is responsible to inform Kent Scientific when making a warranty claim.
- Extended warranties purchased after the original system sale are subject to approval. It may be necessary to have the controller returned for inspection before the purchase of the extended warranty.

International

Standard
No Charge

Premium
\$2,900

	Standard	Premium
Coverage Period	1 year	3 years
Controller & Warming Pad (manufacturer defects)	✓	✓
Controller & Warming Pad (fire, flood, lightning)	✗	✓ x 1
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	✗	✓ Next Day
Onsite Installation & Training (North America only)	✗	✓ Training
Expedited Repairs	✗	✓ 24 Hours

Notes:

- Customer is responsible to inform Kent Scientific or its regional representative when making a warranty claim.

Order your CODA:

888.572.8887
kentscientific.com



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CORPORATION