

Warranty Information Comparison Chart

SomnoSuite® (North America)



	Standard No Charge	Basic \$750	Premium \$1,450
Coverage Period	1 year	3 years	3 years
Controller & Warming Pad (manufacturer defects)	✓	✓	✓
Controller & Warming Pad (fire, flood, lightning)	✗	✗	✓ x 1 Replacement
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ \$300/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	✗	✗	✓ Next Day
Onsite Installation & Training (North America only)	✗	✗	✓
Expedited Repairs (any repairs)	✗	✓ 72 Hours	✓ 24 Hours
Syringe (replacement)	✓ x 1	✓ x 2	✓ x 3
Delivery Line (replacement)	✓ x1	✓ x 2	✓ x 3
Tubing & Clamps (replacement)	✓ x 1	✓ x 2	✓ x 3
Induction Chamber (acrylic) (repair/replacement)	✓	✓	✓
Low Profile Facemask (replacement)	✗	✓ 1 Pack/Year	✓ 1 Pack/Year
MODULES SENSORS			
Temperature Sensors (replacement)	✗	✓ 1 Year	✓ Unlimited
MouseSTAT — Sensors (replacements)	✓ x 1	✓ x 2	✓ x 3
CapnoScan — Sensors (replacement within first year)	✓ x 1	✓ x 1	✓ x 1

Notes:

- Expedited repair time starts the business day after product is received and ends when shipped to customer.
- Syringe, chamber, facemask replacements must be the same size as on the original order, unless otherwise specified.
- Basic and Premium Warranties are available in North America only.
- Customer is responsible to inform Kent Scientific when making a warranty claim.
- Extended warranties purchased after the original system sale are subject to approval. It may be necessary to have the controller returned for inspection before the purchase of the extended warranty.

Order your SomnoSuite:

888.572.8887
kentscientific.com



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