

# Warranty Information Comparison Chart

## PhysioSuite®



### North America (US & Canada)

**Standard**  
No Charge

**Premium**  
\$1,750

	Standard	Premium
Coverage Period	1 year	3 years
Controller & Warming Pad (manufacturer defects)	✓	✓
Controller & Warming Pad (fire, flood, lightning)	✗	✓ x 1
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	✗	✓ Next Day
Onsite Installation & Training (North America only)	✗	✓ Training
Expedited Repairs	✗	✓ 24 Hours

**Notes:**

- Expedited repair time starts the business day after product is received and ends when shipped to customer.
- Customer is responsible to inform Kent Scientific when making a warranty claim.
- Extended warranties purchased after the original system sale are subject to approval. It may be necessary to have the controller returned for inspection before the purchase of the extended warranty.

### International

**Standard**  
No Charge

**Premium**  
\$2,500

	Standard	Premium
Coverage Period	1 year	3 years
Controller & Warming Pad (manufacturer defects)	✓	✓
Controller & Warming Pad (fire, flood, lightning)	✗	✓ x 1
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	✗	✓ Next Day
Onsite Installation & Training (North America only)	✗	✓ Training
Expedited Repairs	✗	✓ 24 Hours

**Notes:**

- Customer is responsible to inform Kent Scientific or its regional representative when making a warranty claim.

Order your PhysioSuite:

**888.572.8887**  
kentscientific.com



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